ATTORNEY DOCKET NO. 10992465-1

Intellectual Property Administration P. O. Box 272400

式ort Collins, Colorado 80527-2400

IN THE U.S. PATENT AND TRADEMARK OFFICE Patent Application Transmittal Letter

COMMISSIONER FOR PATENTS 📆 ashington, D.C. 20231

Transmitted herewith for filing under 37 CFR 1.53(b) is a(n): (X) Utility () Design

(X) original patent application,

() continuation-in-part application

INVENTOR(S): Robert L. Raymond

TITLE:

[] DYNAMIC GENERATION OF CONTEXT-SENSITIVE DATA AND INSTRUCTIONS FOR TROUBLESHOOTING PROBLEM EVENTS IN INFORMATION NETWORK SYSTEMS

Enclosed are:

(X)	The Declaration and Power of Attorney.	() signed	$(\mathbf{\chi}$) unsigned or partially signed
(x)_	34 sheets of drawings (one set)		() Associate Power of Attorney
() F	Form PTO-1449 () In	formation Disclos	sure Statement and Form PTO-1449
()	Priority document(s) ()(Other)		(fee \$)

CLAIMS AS FILED BY OTHER THAN A SMALL ENTITY						
(1) FOR			(4) RATE	(5) TOTALS		
TOTAL CLAIMS	40 — 20	20	X \$18	\$	360	
INDEPENDENT CLAIMS	6 — 3	3	X \$80	\$	240	
ANY MULTIPLE DEPENDENT CLAIMS	0		\$270	\$	0	
BASIC FEE: Design (\$320.00); Utility (\$710.00)					710	
	\$	1,310				
	\$					
TOTAL CHARGES TO DEPOSIT ACCOUNT					1,310	

Charge \$ 1,310 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16, 1.17,1.19, 1.20 and 1.21. A duplicate copy of this sheet is enclosed.

"Express Mail" label no. ET014628498US

Date of Deposit 04/30/01

I hereby certify that this is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to: Commissioner for Patents, Washington, D.C. Commissione 20231.

Michael G. Verga Typed Name:

Respectfully/submitted,

Robert L Raymond

Michael G. Verga, Esq.

Attorney/Agent for Applicant(s) 39,410

Reg. No.

Date: 04/30/01

Telephone No.: (617) 244-0490